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Important Dive Travel Information

Dear Fellow Traveler:

Thank you for signing up for one of our trips. We're entering into a contract together: We are going to provide you with a great vacation and you are going to pay us for it. So we want to communicate clearly to you the obligations involved in traveling with us, and to offer some serious advice on how to prepare for a very fun vacation. Please read this letter carefully.

Trip Application Forms: Please fill out the forms completely and return them to us as quickly as possible. Take your time, read what you are signing and call us if you have any questions. We need your next of kin, your doctor's name and phone number, and a photocopy of your passport, your C-Card and your DAN membership card. Should an emergency arise, we need this information to assure the best care for you and to make certain that the people you care about are immediately informed. Please attach these to the trip application or bring the documents in and let us make the copies.

Personal Documents: Most of our trips require passports and many countries require that you have at least 6 months remaining on the passport in order to enter their country. If you don't have a passport or it needs to be renewed, we strongly recommend get it done now. You will be solely responsible for having the appropriate documents with you on the day of travel.

Trip Preparation: The more prepared you are, the fewer problems you encounter, the more fun you have. Your diving equipment and your personal dive skills need to be appropriate for the diving planned. If your equipment needs service, please note that our normal service turn-around is 10 days, but please don't wait until the last minute. We also offer skills updates every month. Talk to us if we can help in any way.

A lot of our travel destinations do not have convenient, well-stocked pharmacies or grocery stores. Only you know what you really like or need to truly enjoy your trip. So consult carefully with us. Please carry any important medications **ON YOUR PERSON**. Baggage can get lost.

Trip Payment Schedule: Your trip may involve a series of payments instead of one payment in full. This information will be detailed in the trip brochure or on your trip invoice. If you want us to simply charge your credit card at each payment date, just let us know. If you prefer to mail a check, please post it with enough time to reach us by the payment due date.

DAN Insurance: We ask you to have a current DAN or similar policy and to carry your current membership card with you when you go diving. This insurance covers some items not generally covered by normal health insurance, and further, the international assistance available to DAN members is invaluable.

Trip Cancellation/Interruption Insurance: We strongly recommend trip cancellation/interruption insurance. Reading these next sections will help you understand why.

Airlines: Please indicate on the trip application form if you wish to use our air arrangements. If so, then it is important that you understand that we are acting as a facilitator between you and the airline and therefore, you are directly subject to the policies of that airline. Each trip itinerary may involve slightly different policies, but most tickets issued are non-refundable, non-transferable, and subject to change penalties. This means that should you need to cancel your trip, you will not be able to get a refund on the airline ticket. You may be able to use the ticket at a later date, or even change the destination, but the airline will assess a charge. We can take no responsibility for airline policies. We strongly recommend trip cancellation/interruption insurance.

Hotel/Diving Arrangements: We also act as facilitators for the hotels and dive operations we use. They also have policies beyond our control. These policies vary widely, but generally involve some sort of penalty, up to complete forfeiture of all monies paid in the event of a cancelled trip. We strongly recommend trip cancellation/interruption insurance.

Most of our trips are negotiated with the hotel/dive operators based on the number of divers traveling, occupancy patterns, etc. This means that a single group member needing to cancel can affect the entire group's contract pricing. For this reason, we have our own cancellation policy plainly written on the back of the trip application form. Please make sure you review this thoroughly as you initial it. We strongly recommend trip cancellation/interruption insurance.

Your Personal Diving Abilities/Attitude: The dive operations we use are ultimately in control of our diving. Logically, they know their diving environment better than we do, the occasional visitors. It is important that you understand that even though you are carrying evidence of certification, if these operators believe your diving skill to be so marginal as to compromise your safety, they will not allow you to dive. We must stand by their decision. Please make sure your diving skills are adequate for the trip you choose. Call us if you have any questions.

Thanks for reading this. Please call us if you have any questions whatsoever. We have a history of running great trips and we expect yours to be no different.

Sincerely,



Ralph Clark

Enclosure

Trip Application & Release
DAN Membership Brochure
Travel Insurance Brochure